

# MAID SIMPLE

Convenient Cleaning Services



Dear Ascot Site Solutions

Wow, where to start?

The relationship between our 2 companies (Maid Simple & Ascot Site Solutions) is truly the essence and definition of a perfect working relationship between supplier and customer. Every encounter always leaves us feeling loved and appreciated.

Tiffany, who always goes above and beyond for us and if she can't assist, then immediately puts us in contact with the right person from the right department. Out of all our supplier dealings, Tiffany's efficiency is astounding and she always endeavours to provide the very best service in the shortest amount of time, she is without a doubt head and shoulders above anyone else.

Then Joe in the maintenance and servicing department, who is always happy upon arrival to service our rentals. Nothing is ever too much for him and on numerous occasions has attended to other maintenance requests outside of his main tasks when on site. The man has a wealth of knowledge and know-how on all laundry equipment and is just a wonderful person and a joy to have on site.

Both these staff members are true assets to the company! Not once when dealing with any employee at Ascot have we received poor or substandard service. This has allowed our little business to flourish and just makes everything so easy to run, knowing we have a supplier who really cares about their customers.

If you want to model a service based business, ask Ascot Site Solutions how to provide a world-class service to customers, they honestly make it look so effortless and natural. Well done to the entire team, who have serviced us over the last few years, we appreciate all the effort and love you have showed us.

Kind Regards

The Maid Simple Team